



# G.I.S Implementation

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St Georges Community Housing

# SGCH



- ALMO formed from Basildon Councils Housing section in 2006
- Audit Commission 2\* organisation
- My background

# Implementation



- G.I is a personal interest of mine
- Helped with the original set up of the application
- Created a garage lettings system with a Lotus Notes/Orchard/GIS interface
- Shows which garages are void, under offer, let

# Garages



- First point of interest for the organisation is the ability to see clusters of void garages.
- Effective targeting of regeneration areas.
- Areas of high demand



**GARAGES TO BE DISPOSED OF**

# Garage Disposal



- As you can see from a single glance we can see there are 23 empty garages in this area ready to be disposed of.
- There are also 3 which are privately owned, hence the different colour.
- This will enable the relevant officer to search out the owners of these garages so they can be demolished and redeveloped.

## Following on ....

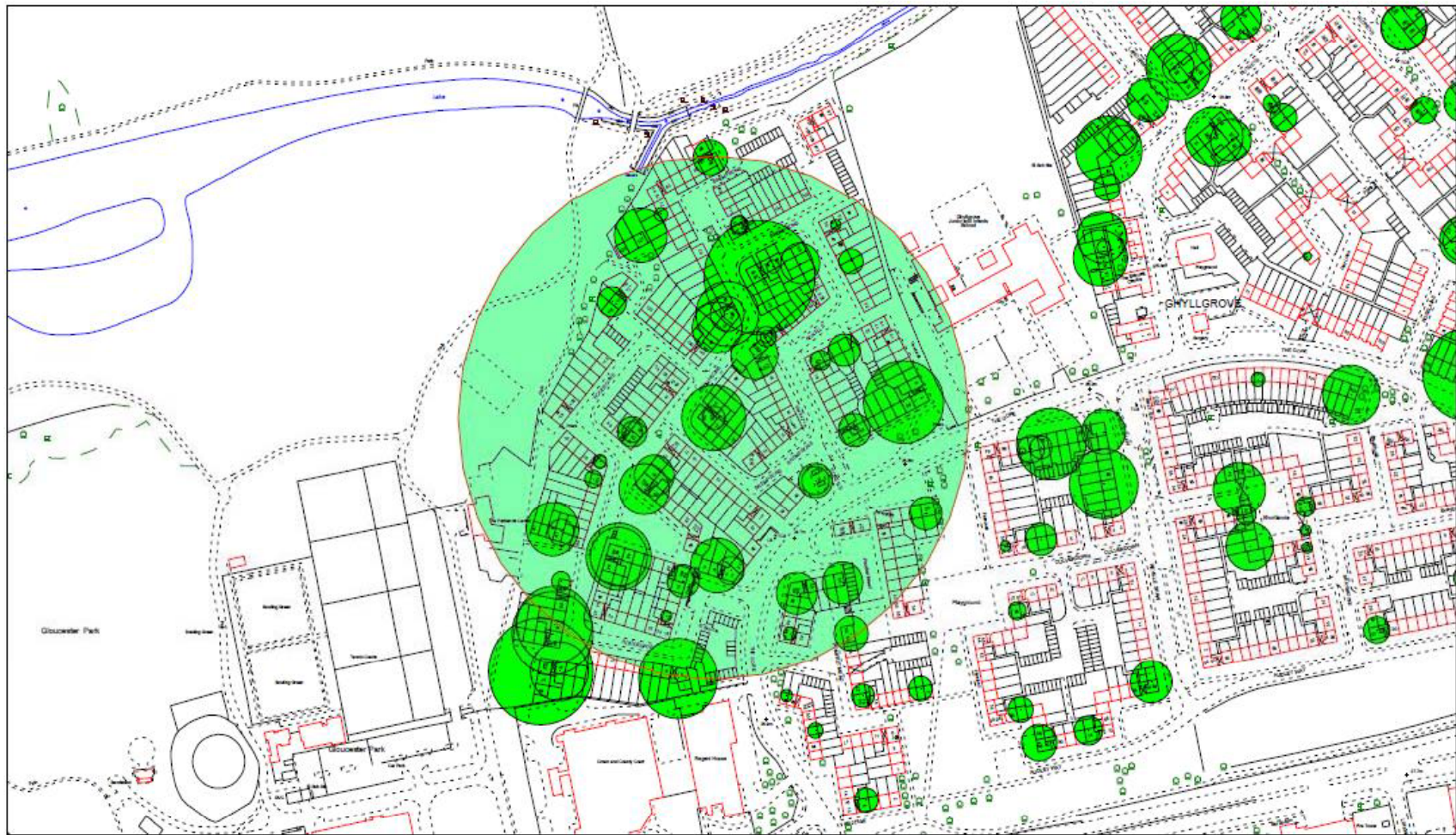


- With positive monetary measurements in place (the language of senior management)
- We can now propose new developments and have started to implement the following:

# Projects



- We have borrowed from Saxon Weald the idea behind their arrears overlays.
- This is currently a trial run within SGCH.
- We are using the data to pinpoint arrear hotspots.
- If we can show there is a reasonable return on the arrears collection, we can move onto newer shinier projects!



GRADUATED ARREARS 'HOTSPOT' WORK

# Value of the project



- Since implementation of the 'hotspot' work we have delivered the following efficiencies:
- Arrears reduction of 147 tenancies in a period of 9 weeks
- Targeted arrears campaigns

# The future...



- Direct Debit Uptake Campaign
- Method of Payment
- Indices of deprivation – working together with the Local Strategic Partnership
- Customer Profiling
- Areas of crime



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# Questions?